Jefferson Lab Electronic Logbook

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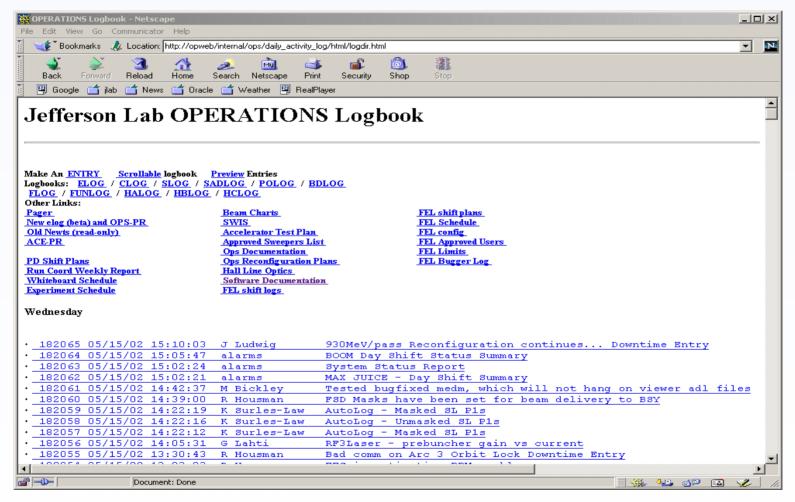
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History

- > First instituted at the lab in 1996.
- > Variously used
 - Record of Operations for DOE
 - * Knowledge repository
 - Bulletin board to pass info among shifts/teams
- > Heavily Used
 - * ~35,000 entries/year in main ops logbook
 - * 400 MB/year in main ops logbook
 - * Other logbooks for Software, FEL, etc.



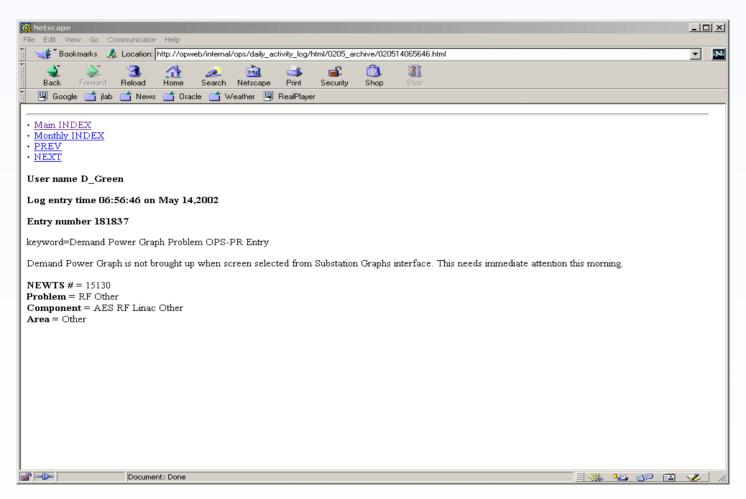
Old logbook "home page"





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Old log entry





Shortcomings

- ➤ Reliance on static html files 100,000's
 - * Sheer number a headache to manage
 - * The html mingling of content and formatting makes data searching and extraction difficult
- ➤ Every program (60+ of them) responsible for number assignment, content formatting, not clobbering other entries. Little consistency.



Components of an Entry

> Required

* Keywords/Title, Timestamps (create, commit), Logbook(s), Entry-type

> Optional

- * Attachment(s) (screenshots, documents, etc.)
- * Downtime information
- * References to other logs (backward/forward)
- Problem-Tracking History



New Version

- **> Summer 2002.**
- > Addresses shortcomings
 - * RDBMS replaces files.
 - * Dynamic Scripting replaces static HTML
 - * APIs shield apps from entry-making details
- > New Features
 - Integrated problem tracking
 - * Threaded/linked entries



Underpinnings

- > Relational Database (Oracle)
- ➤ Web Application Server (Apache + PHP)
- > Libraries for programs that make entries
 - * Tcl Package
 - * Perl Module
 - * C++ Library
 - * HTTP API



Make an Entry - Tcl

```
package require logXml
• • •
set logXml(logbooks) {elog slog}
set logXml(entry type) "LOGENTRY"
set logXml(title) "A brief log message"
logXml write logXml
```

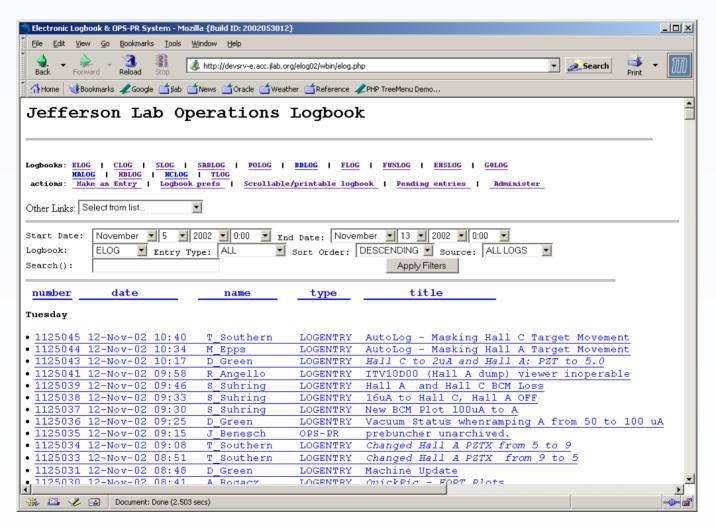


Make an Entry - perl

```
use Jlab::logXml;
@logbooks = qw(elog slog);
$logXml{'logbooks'} = \@logbooks;
$logXml{'entry type'} = "LOGENTRY";
$logXml{'title'} = "A brief log entry";
logXml write(\%logXml);
```



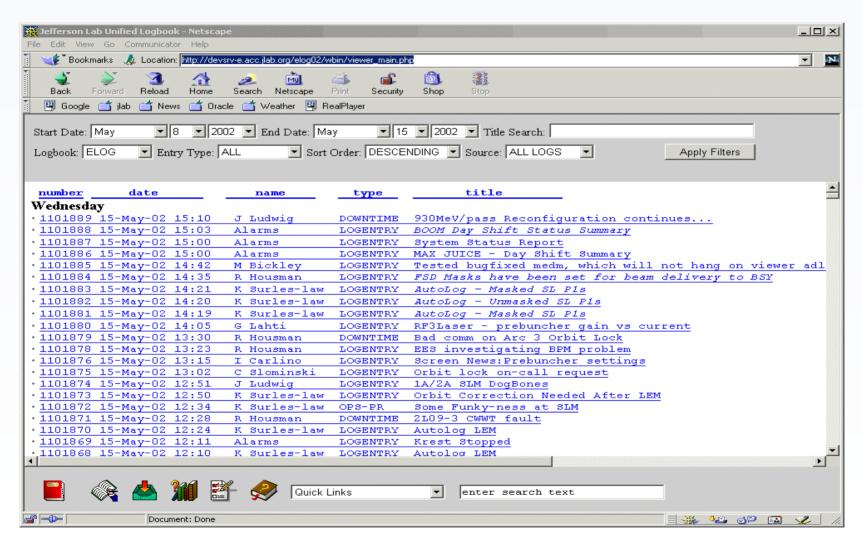
New logbook "home page"





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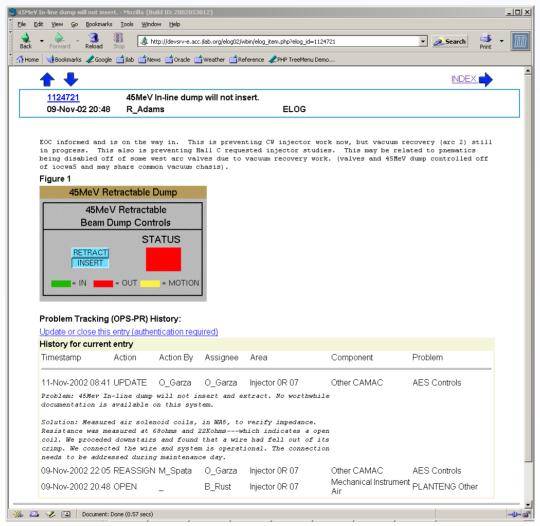
Alternative Look





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New trouble report entry



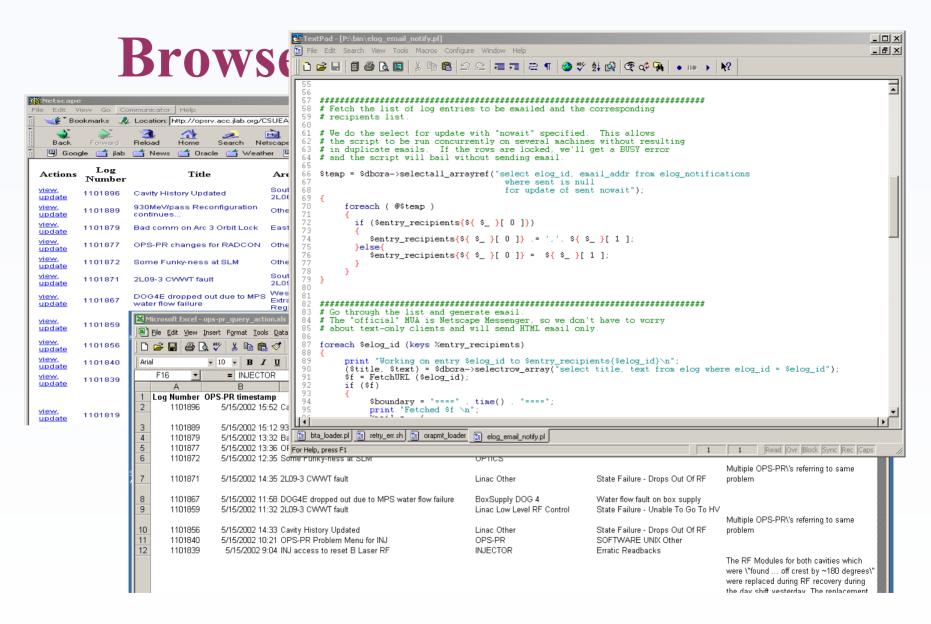


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Logs can be queried

Back Forward Reload H	Home Search Netscape	Print Security Shop Stop						
Fields to Return:								
☐ Creation time ☐ Username(s)	☐ Entry type ☐ Originating host	☐ Logbook(s) ☐ OS account	☐ Title					
☐ Area ☐ Assignee	☐ Component	☐ Problem ☐ Annotation/Solution	☐ Timestan	qip				
☐ Time Down ☐ Time until Restore	☐ Time Up☐ Time between Up and Restore	☐ Time Restored	☐ Time unti	I Up				
OPS-PR fields	ELOG fields	□ DOWNTIME fields		Predefined Queries:				
Basic Filters: Start Date: May F E Logbooks: ALL F Last action: CLOSE	End Date:	May	I	All OPS-PRs. Apply filters C Find all unassigned OPS-P Find all OPS-PRs assigned Select One Find all OPS-PRs in area: Select One Find all OPS-PRs in compo Select One Find all OPS-PRs in problet Select One C Find all OPS-PRs in problet Select One Output Preference:	Rs. It to: I will be a control of the control of t	Browse Browse categories when a	pplicable? ☑	
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Logbook Comparison

Old Logbook	New Logbook
Files (one per record)	RDBMS (Oracle)
Separate downtime & problem tracking	Integrated downtime & problem tracking
Unauthenticated entries	Authenticated entries
Web browser only interface	Accessible from scripts, browsers, spreadsheets.



Future Direction

- **►** Enhance Problem-Tracking
 - * Track problems with specific hardware.
- > Enhance Query/Search Tools
 - * Oracle Intermedia to search attachments such as PDF, Word documents.
- ➤ Integrate with Maintenance/Repair Scheduling.